

CIQ Audit

CIQ Audit provides advice and practical help in preparing quality systems for assessment by UKAS or certification bodies.

We also provide help with the maintenance of existing quality systems.



Eddie Birch

Eddie Birch, an experienced Laboratory and Manufacturing Quality Manager, has been closely involved with implementation and maintenance of quality systems, including ISO 9001 and ISO 17025 systems, for over 20 years.

Eddie serves on the Council of the British Measurement and Testing Association.

Benefits

The use of specialist resource in these areas gives benefits including:

- Staff remain at normal duties
- Extra resource when required
- Experienced consultant who understands the practical aspects
- Independent 'outside view' often leads to improvements
- Reduced training requirements



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Cost effective help to achieve and maintain ISO 9001 and ISO 17025 Quality Management System Standards.



Making Quality Happen

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New Quality Systems

Developing a new quality management system can be a major undertaking. However, a systematic approach allows the project to be broken into manageable steps. In outline, the development of a quality system requires:

- System gap analysis
- New procedures to fill 'gaps'
- Documentation of procedures
- System implementation
- Internal audit
- Management review
- Third party assessment

CIQ Audit can provide advice and assistance with these steps as required.



System Simplification



Over time a quality management system can become over complex as procedures are added to address corrective actions, make improvements or increase the scope of certification.

CIQ Audit can help to simplify your system and enhance procedural clarity by

- Removing duplication
- Simplifying structures
- Identifying conflicts

Training

Training in all aspects of Quality Systems can be given to individuals or groups. Popular topics include:

- An introduction to ISO 17025
- An introduction to ISO 9001
- Quality Manager Training
- Internal Auditor Training

Internal Audit Support

We can conduct internal quality audit on your behalf. The service is flexible to meet your needs. Any program from a single audit to the complete audit schedule can be covered, including

- Preparation of the audit schedule
- Conduct of audits
- Suggestions for corrective action
- Follow-up of non-conformances

Your own audit report format can be used or, if preferred, suitable forms can be supplied.

Other Services

We can provide a range of Quality System Services, including:

- Drafting documents
- Data analysis
- Customer satisfaction survey
- Supplier review
- Preparation of reports for management review
- Management review meeting organisation
- Quality team training

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